

O'Rourke Family & Cosmetic Dentistry
757 Peachtree Parkway Suite 1
Cumming GA 30041

We are delighted to welcome you and your family to our dental practice. At your first visit we will review your medical and dental history, as well as perform a detailed exam including digital xrays, an oral cancer exam, laser cavity detection with the Diagnodent and clean your teeth. It is very important to give us all medical information, including all prescription, over the counter, and herbal medications you are taking, as these can interfere with your dental treatment. At your initial visit, we will discuss our findings with you regarding your overall dental health and discuss any treatment you may need. If you have current xrays, we would like a copy of them before your initial visit. It is important that you do not bring infants or small children to your appointment as we do not have the resources or the space in the treatment rooms to accommodate them. We want to have your full attention while you are here for your appointment.

We will see existing patients on an emergency basis. A dental emergency is a permanent tooth knocked out, a swollen face due to an infected tooth, uncontrollable pain after medication has been taken for a few hours, a laceration or cut requiring sutures, a broken jaw or a fall where the teeth are malpositioned. Except for emergency situations, we schedule all appointments and attempt to confirm them 48 hours in advance. If you are unable to keep an appointment, please give us 48 hours notice so we may reserve this time for another patient.

For our younger patients: Please accompany your children to all dental appointments. It is important that we are able to confer with you regarding their health history as well as consult with you regarding any treatment needed while they are here. We do allow parents to accompany small children to the working area, but ask that they return to the reception room after the child has been seated. Parents will be asked to join their children for the consultation. For very small children (2 and under), or children with special needs, we may ask the parents to assist. Occasionally there are a few tears or a parent who is reluctant to allow us to treat their child without their presence. Remember, we need to develop a trusting relationship with your child and your cooperation and understanding helps us provide the best experience for them with fewer tears. We look forward to meeting you and becoming your "Partners in Dental Health".

What you can expect from us:

- ✓ Honest, professional dental care with choice of two doctors and three hygienists
- ✓ Access to us for emergency care
- ✓ Upfront financial cost for your treatment w/financial options

What I expect from you:

- ✓ Keep your appointments, honor your financial commitment and your dental treatment.
- ✓ If you need to cancel an appointment, please give us at least 48 hours notice.

Sincerely,

Stephanie M. O'Rourke D.M.D.
Sean P. O'Rourke D.M.D.